

Wide-reaching, affordable satellite broadband

YahClick

Get a reliable, high-speed Internet connection almost anywhere in South Africa

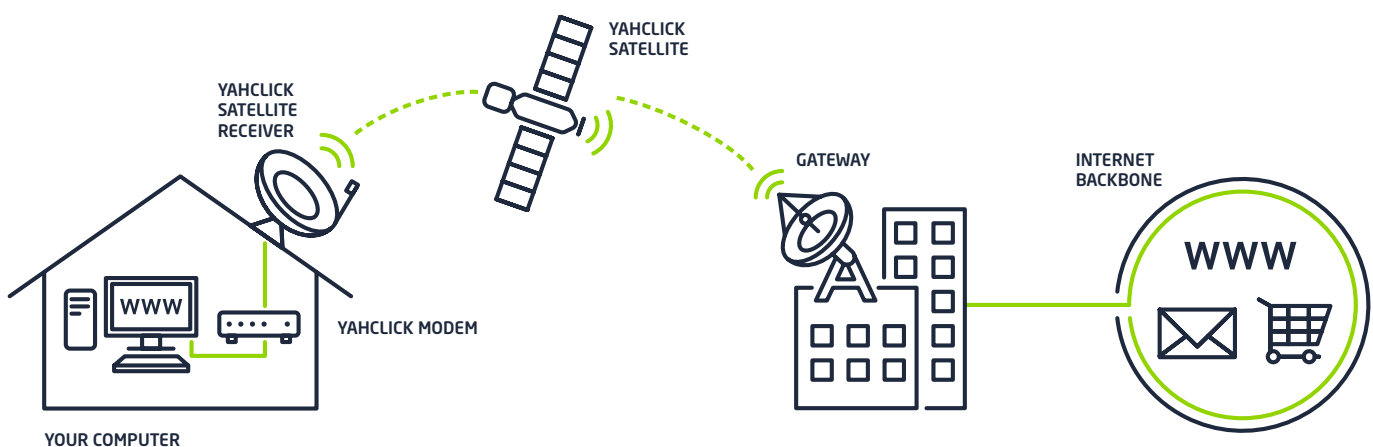
- Fast, reliable and wide-reaching Internet access
- Cost effective broadband and Voice ready
- Wide variety of capped and unlimited service plans available.
- 24/7/365 support
- Quick to install and maintain through our national footprint
- Unlimited uploads on selected plans

Product Overview

YahClick from Vox is a cutting-edge, Ka-band satellite service provisioned through high throughput satellite that delivers reliable, high-speed broadband connectivity to users in areas with limited or no Internet access, at costs comparable to current terrestrial services. YahClick is available in a range of packages that suit any environment and user segment, right from basic broadband for home users through to high speed service plans for business users. It's quick to install and supported by

our always available Service Centre and national footprint of installers. The YahClick broadband service makes an important contribution to bring affordable broadband to underserved and un-served areas in South Africa. YahClick is available in Capped Services, unlimited services and voice ready services, both on capped and unlimited. Unlimited Voice call plans to any South African telephone number is available at an unbeatable fixed price per month.

How it Works



Satellite Internet access works just like satellite TV (e.g. DStv) and operates according to the same technology;

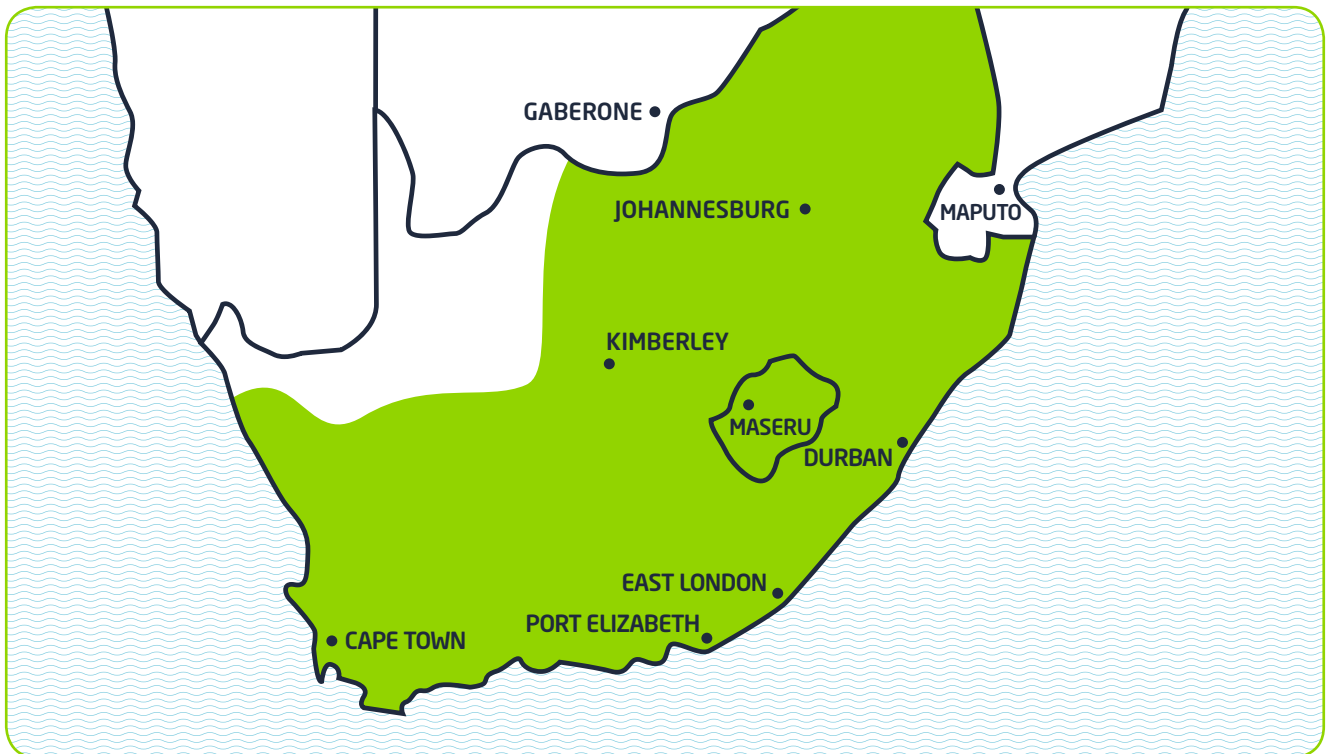
namely, a satellite in orbit that communicates with the mini dish outside your home at lightning fast speeds.

Features and Benefits

- **High-throughput Satellite Broadband**
Download speeds up to 20Mbps
- **Voice ready services available**
Unlimited Voice calls on a fixed rate plan
- **Free Zone between 01:00 - 06:00**
Consumption not measured in this period
- **Capped and unlimited service plans available**
Options to fit your budget and requirement
- **Top-ups available for capped services**
Additional cap available through the customer zone
- **End user portal available**
Speed tests, live data consumption reports and top-up activation

Coverage Map

 YahClick Coverage



- Static IP addresses are available at additional cost
- YahClick is a best effort satellite broadband. Latency is approximately 700ms thus will limit latency sensitive software and service as well as virtual private network (VPN) and online gaming
- The dish size is dependent on the customers position in the spot beam
- 74cm and 98cm antennas are available with a wall mount
 - Clear Line of sight with no interference of trees or buildings is a requirement
- Non-permanent customer premises equipment is available for temporary deployment
- Transportable self-searching units available for disaster management or event use
 - Please refer to the Yahclick Go Product Sheet
- Unlimited Voice call rate plan at a fixed monthly price

Fair Access Policy for capped plans (FAP)

When a subscriber goes into the FAP status, the speed of the service will degrade to 128kbps. All subscribers can access a usage meter through the End User Portal to monitor consumption. Once you have loaded a FAP token, your download speed will increase back to normal (up to 16Mbps)

Benefits to customers

- More cost effective
- Offers more flexibility to customers
- The tokens size will be 10% of the Monthly data allowance
- An allocate FAP token will not expire
- Redeemed FAP tokens will expire on the anniversary date of the service plan (monthly activation date)

Product Description - Capped	Speed	Data	Voice	Month to Month	12 Months	24 Months
YahClick Data Pro 10GB	16Mbps/2Mbps	✓	✓	✓	✓	✓
YahClick Data Pro 20GB	16Mbps/2Mbps	✓	✓	✓	✓	✓
YahClick Data Pro 50GB	16Mbps/2Mbps	✓	✓	✓	✓	✓
YahClick Data Pro 100GB	16Mbps/2Mbps	✓	✓	✓	✓	✓
YahClick Data Pro 200GB	16Mbps/3Mbps	✓	✓	✓	✓	✓
YahClick Data Pro 300GB	16Mbps/3Mbps	✓	✓	✓	✓	✓
YahClick Data Pro 500GB	16Mbps/3Mbps	✓	✓	✓	✓	✓

Fair Usage Policy for Unlimited plans (FUP)

Fair Use Policy (FUP) will be implemented on unlimited service plans according to the soft cap limits. Should utilisation reach a percentage of the allowed bandwidth threshold, the speed will be limited to a percentage of the contracted speed. This methodology can be implemented in more than one step.

Product Description - Unlimited	Speed	Data	Voice	Month to Month	12 Months	24 Months	1st throttle	2nd throttle	3rd throttle
YahClick 4Gen Unlimited 5Mbps	5Mbps/2Mbps	✓	✓	✗	✓	✓	3Mbps - 100GB	1.5Mbps - 150GB	1Mbps - 200GB
YahClick 4Gen Unlimited 10Mbps	10Mbps/3Mbps	✓	✓	✗	✓	✓	5Mbps - 150GB	3Mbps - 250GB	1.5Mbps - 300GB
YahClick 4Gen Unlimited 20Mbps	20Mbps/6Mbps	✓	✓	✗	✓	✓	10Mbps - 200GB	5Mbps - 350GB	2Mbps - 400GB

Product Description - Unlimited	Speed	Data	Voice	Month to Month	12 Months	24 Months
YahClick 4Gen Unlimited 5Mbps	5Mbps/2Mbps	✓	✓	✗	✓	✓
YahClick 4Gen Unlimited 10Mbps	10Mbps/3Mbps	✓	✓	✗	✓	✓
YahClick 4Gen Unlimited 20Mbps	20Mbps/6Mbps	✓	✓	✗	✓	✓

Monthly Package Name	DL (Mbps)	UL (Mbps)	1st throttle	2nd throttle	3rd throttle
YahClick 4Gen Unlimited 5Mbps	5	2	3Mbps - 100GB	1.5Mbps - 150GB	1Mbps - 200GB
YahClick 4Gen Unlimited 10Mbps	10	3	5Mbps - 150GB	3Mbps - 250GB	1.5Mbps - 300GB
YahClick 4Gen Unlimited 20Mbps	20	6	10Mbps - 200GB	5Mbps - 350GB	2Mbps - 400GB

For more information on complementary or alternative products, visit us at vox.co.za

New Business Sales JHB : +27 (0) 87 805 5050
 Consumer Support : +27 (0) 87 805 0530
 Business Support : +27 (0) 87 805 0500
 Email: info@voxtelcom.co.za

