

# Winning at Business

## Vox Fibre Broadband

Tailored to meet your needs, the Vox Fibre Broadband bundles will be a welcome boost to your business - giving you the right mixture of uncapped data, voice and other value adds to give you the competitive edge. Designed to give you the best value for money, these broadband bundles award

you the economic and technological freedom to develop your network as your business grows. This way, you are in complete control of your ICT spend, in-turn managing the spiraling cost of communication.

### How Fibre Broadband increases productivity

Vox Fibre services are not only designed to fit your budget, but your quality needs as well, giving you access to connectivity solutions containing the services you require to effectively digitise your business. Here is how Vox Fibre can benefit you:

#### Cost effective

Your business can benefit from a solution that offers significant cost savings when you consolidate your voice, video and data over one connection.

#### Reliable

Considered 'future safe', Fibre has set the benchmark as the most reliable form of connectivity. Therefore, by joining our network, your business will experience less disconnects and downtime.

#### Fast

The concept of 'waiting for things to load' is a thing of the past. Fibre broadband is the fastest connection to the Internet, and has revolutionised the ways businesses communicate.

#### Versatile

Vox Fibre guarantees you better Quality of Service (QoS) for each application, without sacrificing service performance or quality which allows you to optimise voice and data by converging these services over your Fibre network.

#### Customisable and scalable

Our customised and scalable Fibre solutions are designed to fit your business needs and can scale with you as you grow.

### With Vox Fibre Broadband, we make sure you are winning all round



Uncapped Data



Hosted PBX



Flexible Contract Terms



Uncapped Voice



Router Included



24/7/365 Support



Free Email

# Vox Fibre Broadband - Options and Pricing

Product options for On-Net connections, which are subject to coverage and network feasibility.

Off-Net connections are subject to a surcharge where applicable.

Product Element	Uncapped 10 Fibre	Uncapped 20 Fibre	Uncapped 50 Fibre	Uncapped 100 Fibre	Uncapped 200 Fibre	Uncapped 500 Fibre	Uncapped 1000 Fibre
	Vox Fibre Communicate	Vox Fibre Communicate	Vox Fibre Communicate	Vox Fibre Communicate	Vox Fibre Communicate	Vox Fibre Communicate	Vox Fibre Communicate
Symmetrical Line Speed	10Mbps	20Mbps	50Mbps	100Mbps	200Mbps	500Mbps	1000Mbps
Router Included	✓	✓	✓	✓	✓	✓	✓
Inbound Voice Channels	1	2	4	8	8	16	16
Outbound Voice Channels	1	2	4	8	8	8	8
Voice Rate Plan	Uncapped	Uncapped	Uncapped	Uncapped	Uncapped	Uncapped	Uncapped
Dedicated Voice Line	Optional	2Mbps Included	2Mbps Included	2Mbps Included	2Mbps Included	2Mbps Included	2Mbps Included
Non-Geo Numbers	5	5	10	10	10	10	10
Hosted PBX Extensions	5	10	25	25	25	100	100
Minimum Contract Term	12 Months	12 Months	12 Months	12 Months	12 Months	12 Months	12 Months
Monthly Charge	R1 499	R2 499	R3 499	R4 999	R7 999	R12 999	R17 999

## Optional Product Enhancements

Product Name	Description	Monthly Charge
<b>Fibre Plus</b>	Removes FUP, Punitive Payback for Service Outages, /29 IP range (5 Usable), Improved contention ratio and more	<b>R1 499</b>
Additional IP Addresses	An additional /29 subject to buying Fibre Plus (Up to 16 IP Addresses allowed in total)	<b>R 499</b>
Temporary Wireless	Temporary wireless services for Sites with 4 - 6 month installation	<b>Subject to feasibility</b>
Backup Services	Redundant fibre and or wireless services	<b>Subject to feasibility</b>
Battery Backup	UPS to keep ONT & CPE up in power failures	<b>R 86</b>
Router Upgrade	Upgrade to 10-port rackmount unit	<b>R 199</b>
Dedicated Service VLANs	QoS VLAN for Voice, MPLS or DIA	<b>From R 549</b>
Additional Outbound Voice Channel	Up to max of 16 channels	<b>R 499 per channel</b>
Additional Inbound Voice Channels	Up to max of 16 channels	<b>R 99 per channel</b>
Additional PBX Extensions	Additional 25 Extensions	<b>R 499</b>
Additional Non-Geo Numbers	10 Numbers	<b>R 19</b>
Geographic Number	1 Number	<b>R 19</b>

### Terms & Conditions

\*Prices are VAT exclusive.

\*Installation fees R5 500 (R0 on 3 year contract term).

\*Package availability is subject to coverage and network feasibility.

\*Interim wireless solution available subject to coverage and network feasibility.

\*Voice Channels limited to 16 inbound and 16 outbound.

\*2 Mbps included or optional Voice Line is configured over and above bandwidth in bundle.

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# Fair Use Policy

A fair use policy (FUP) will be implemented on standard uncapped bundles according to the soft cap limits. No other monthly restrictions will apply. Should utilisation reach a total of 50% of the fair use threshold, the line speed will be limited to 50% of the contracted line speed.

Should utilisation reach 100% of the fair use threshold, the line speed will be limited to 10% of the contracted line speed. **The FUP may be lifted by adding Fibre+ which removes the FUP instantaneously and will apply for the remainder of the contract term.**

BUNDLE LINE SPEED	FUP STEP 1 - 50% LINE SPEED		FUP STEP 2 - 10% LINE SPEED	
10Mbps	500GB	5Mbps	1 000GB	1Mbps
20Mbps	1 000GB	10Mbps	2 000GB	2Mbps
50Mbps	2 500GB	25Mbps	5 000GB	5Mbps
100Mbps	5 000GB	50Mbps	10 000GB	10Mbps
200Mbps	10 000GB	100Mbps	20 000GB	20Mbps
500Mbps	25 000GB	250Mbps	50 000GB	50Mbps
1 000Mbps	50 000GB	500Mbps	100 000GB	100Mbps

## Terms & Conditions

- Package availability is subject to coverage and network feasibility
- A once-off setup charge of R5 500 is applicable on 12 & 24-month contracts – the setup fee is waived on 36-month contracts
- The service is subject to porting of existing voice numbers
- The installation of the PBX Extensions is subject to a once off setup fee depending on the amount of extensions
- There is a maintenance fee charged monthly per PBX Extension on Ver to Supreme
- If training is required on the hosted PBX platform, an additional once-off fee is applicable
- All pricing is exclusive of VAT
- Temporary wireless services are for a minimum of 3 months

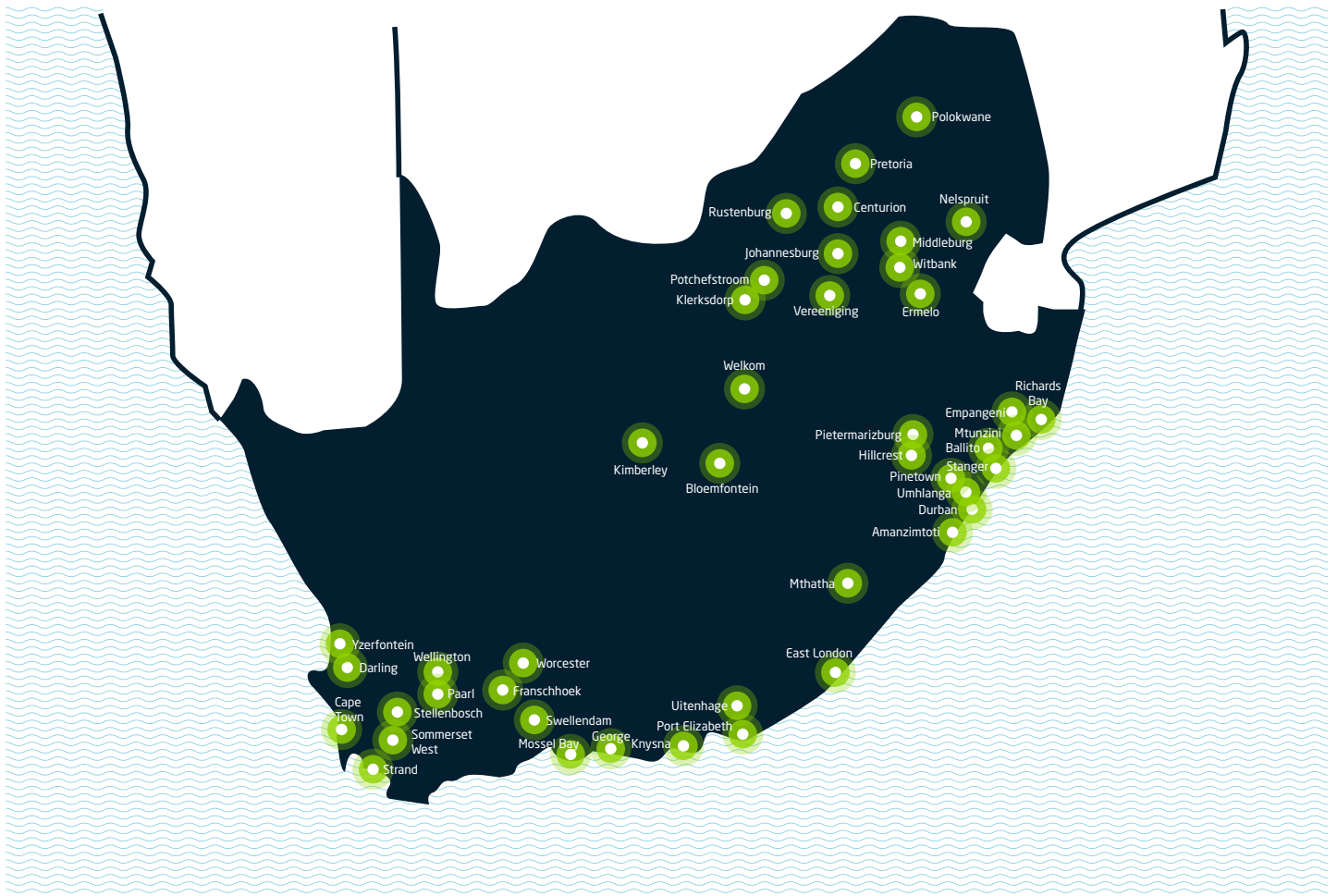


## Our FTTB is Nationwide

Our teams are situated in strategically positioned locations across the country, supported by our extensive business partner footprint. Our telco network extends throughout South Africa, with complete redundancy internationally via submarine cables along the East and West coast of Africa.

Our Points of Presence (POPs) are established in the Teraco Data Centre environments locally as well as in multiple locations internationally. We are therefore well-positioned to keep our customers switched on at all times.

**The map below shows our ever-expanding local footprint.**



### About Vox

Innovation and insight combine in Vox, a market leading end-to-end integrated ICT and infrastructure provider and telecommunications company. From data to voice, as well as cloud, business collaboration and conferencing tools, Vox offers

intelligent solutions that connect South Africans to the world, supporting entrepreneurs, customers and commerce, whilst practicing values of integrity, choice and service excellence in all of its dealings. For more information [click here](#).

**For more information on complementary or alternative products visit us at [vox.co.za](http://vox.co.za)**

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